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MY FIRST OBSERVATIONS

I've spent my first months as CEO meeting employees, partners and consumers – and what they've told me has only confirmed my initial analysis - we are in a commercial crisis

Historically, Bang & Olufsen has expected that the value of the brand was strong enough to sell products on its own

We do have a great brand and great products, but we have to support our products with focused sales and marketing efforts

Consequently, I already in November carried out an organisational change to increase the global sales focus

Q2 LOWER THAN EXPECTED | OUTLOOK ADJUSTED

- As previously communicated, revenue was expected to decline, but the decline was worse than expected in November
- New initiatives have been and will be launched to improve sales and marketing performance
- Positive free cash flow in Q2 following improvements of net working capital
- Bang & Olufsen will host a Capital Market Day on April 3rd 2020

ESTIMATED Q2 2019/20

(local currencies)
-31%

DKK 627m -31% reported growth

EBIT MARGIN (adj. for special items)
-10%

FREE CASH FLOW

DKK +32m

ADJUSTED
OUTLOOK 2019/20

REVENUE GROWTH (local currencies)

-13% to -18%

EBIT MARGIN
(adj. for special items)
-4% to -9%

FREE CASH FLOW

Negative DKK 100-150m

MAIN DEVELOPMENTS IN Q2

Declining revenue

- Sales in September and October was as planned but
 November was significantly lower than forecasted
- Sales to consumers have not been satisfactory
- Certain partners have not reduced their inventories enough – also leading to sales in unauthorised channels
- Increased competition on true wireless earphones
- Slower sales execution in connection with product launches

Development in key strategic initiatives

- Launch of the planned new products for the second quarter
- Continued improvements of sell-out insights with 44% of European monobrand stores supplying data that can be used for analysis
- Positive free cash flow and hence improved cash position following improvements of net working capital

KEY INITIATIVES FOR H2 2019/20

- Launch of new products in combination with a more product focused marketing activation
- Strengthening of local retail execution resources
- Competence lift within sales and marketing
- Establishing new sales programs
- Improve distribution network with partners

ADJUSTED OUTLOOK FOR 2019/20

	OUTLOOK 2019/20	ASSUMPTIONS	PREVIOUS OUTLOOK
Revenue growth	-13% to -18%	Successful launch of new products Strengthening of sales and marketing execution	Single digit
EBIT margin	-4% to -9%	Increased cost focus with a focus on sales and marketing execution	Above 2018/19
Free cash flow	Negative DKK 100-150m	Strong focus on development in net working capital Free cash flow expected to be positive in the second half of the year	Positive

INVITATION TO CAPITAL MARKET DAY 3 APRIL 2020

- The strategic direction is unchanged
- A fundamental change in the sales and marketing efforts is needed and Bang & Olufsen will move closer to consumers and partners
- The company will develop a three-year plan with new initiatives that will include:
 - Increased consumer focus
 - New sales activities
 - More frequent and better executed product launches
 - Cost initiatives

