



BANG & OLUFSEN
IR ROADSHOW
MARCH 2019

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AGENDA



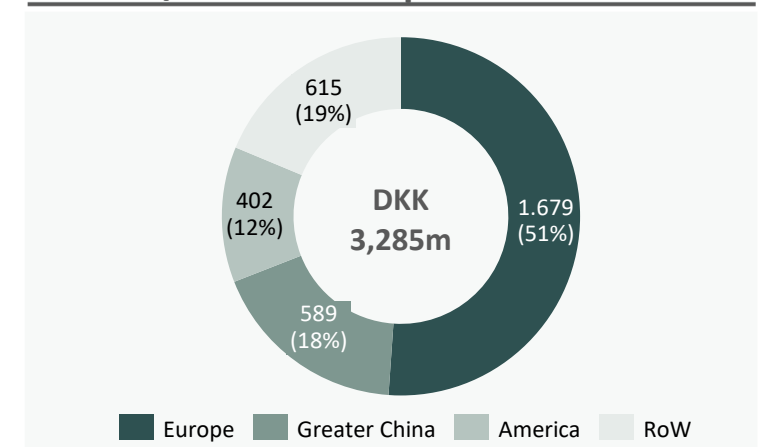
- Introduction to Bang & Olufsen
- Financial performance and outlook
- Questions & answers

BANG & OLUFSEN AT A GLANCE

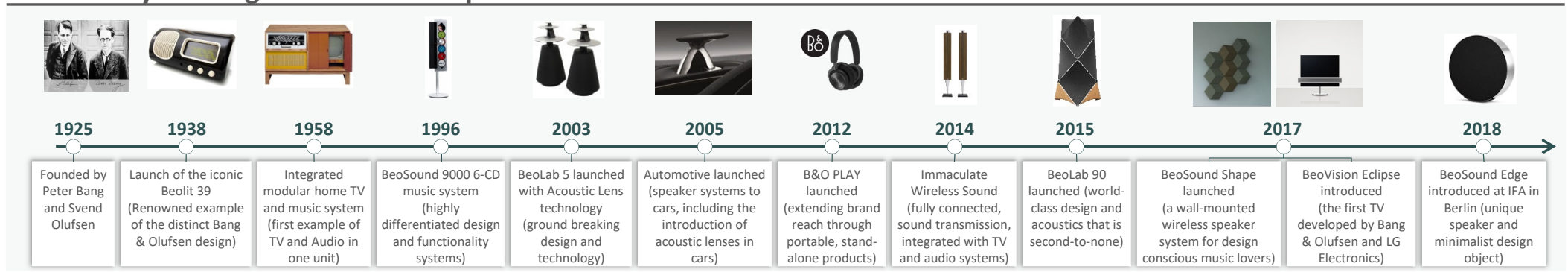
Introduction

- Bang & Olufsen is a global luxury-lifestyle brand founded in 1925 in Struer, Denmark by Peter Bang and Svend Olufsen
- The rich heritage built around the relentless determination to create products that push the boundaries of audio technology continues to place the company on the forefront of audio innovation. Today, every Bang & Olufsen product is still characterised by the unique combination of beautiful sound, timeless design, and unrivalled craftsmanship
- The company's innovative and progressive audio products are sold worldwide in Bang & Olufsen monobrand stores, online and in multibranded stores
- The company employs around 1,000 people and operates in more than 70 markets and Bang & Olufsen's shares are listed on NASDAQ Copenhagen A/S

FY 2017/18 revenue split



The History of Bang & Olufsen - snapshot



A COMPANY WITH A GLOBAL FOOTPRINT

LISTED ON NASDAQ COPENHAGEN

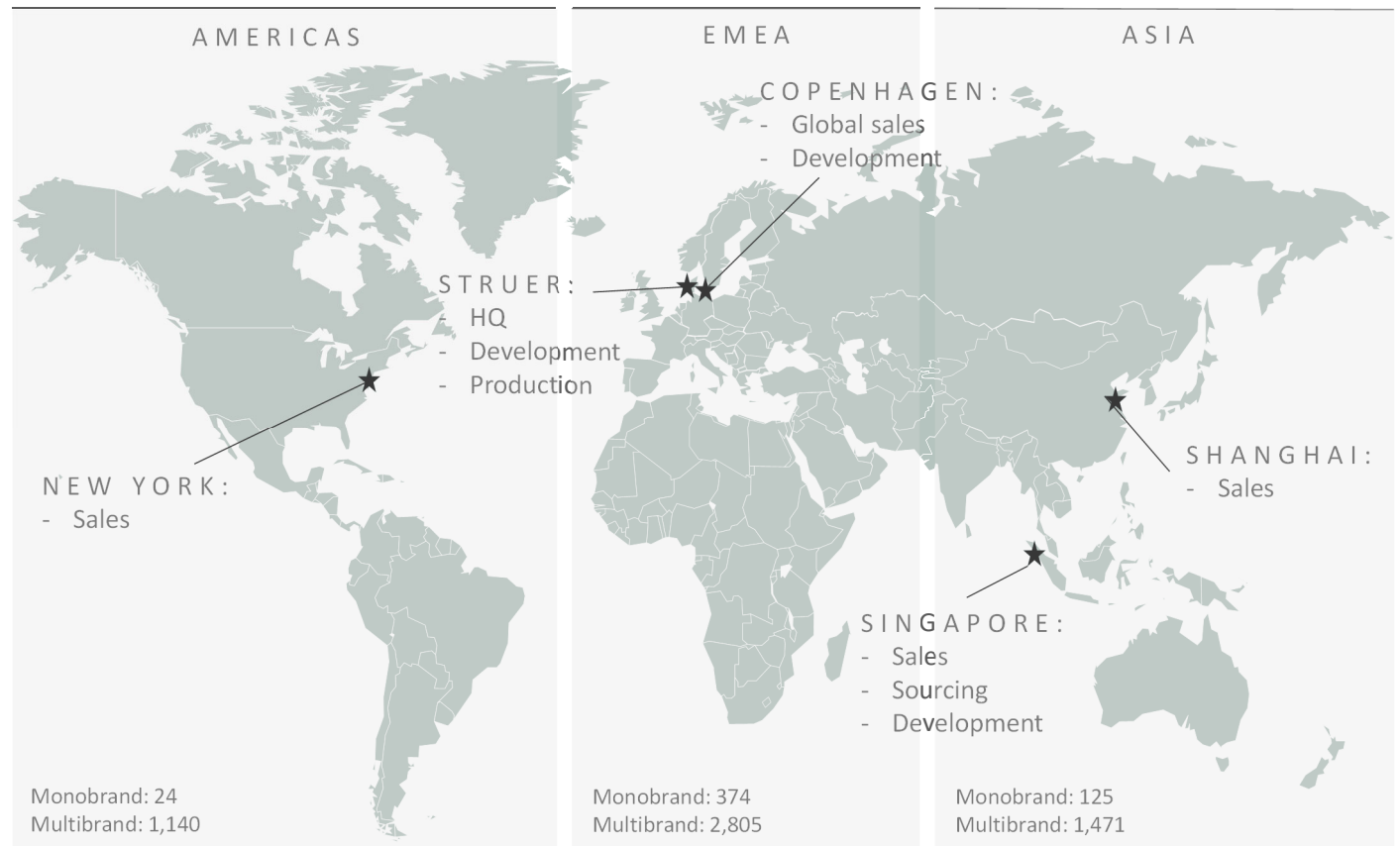
TURNOVER DKK

3,285 MILLION (FY 2017/18)

EMPLOYEES 975 (FY 2018/19 Q2)












MONOBRAND STORES 523 (FY
2018/19 Q2)

MULTIBRAND STORES 5,416 (FY
2018/19 Q2)







BOARD OF DIRECTORS & EXECUTIVE MANAGEMENT TEAM

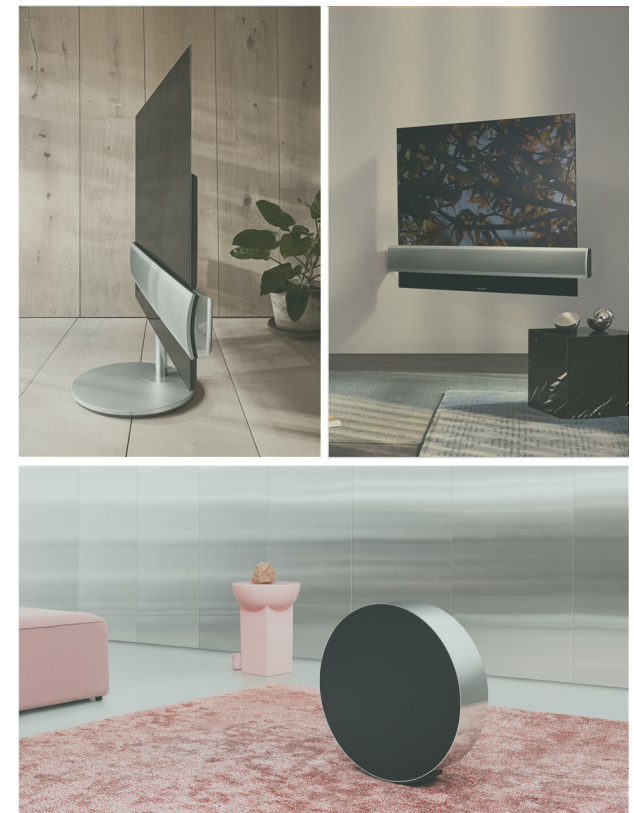
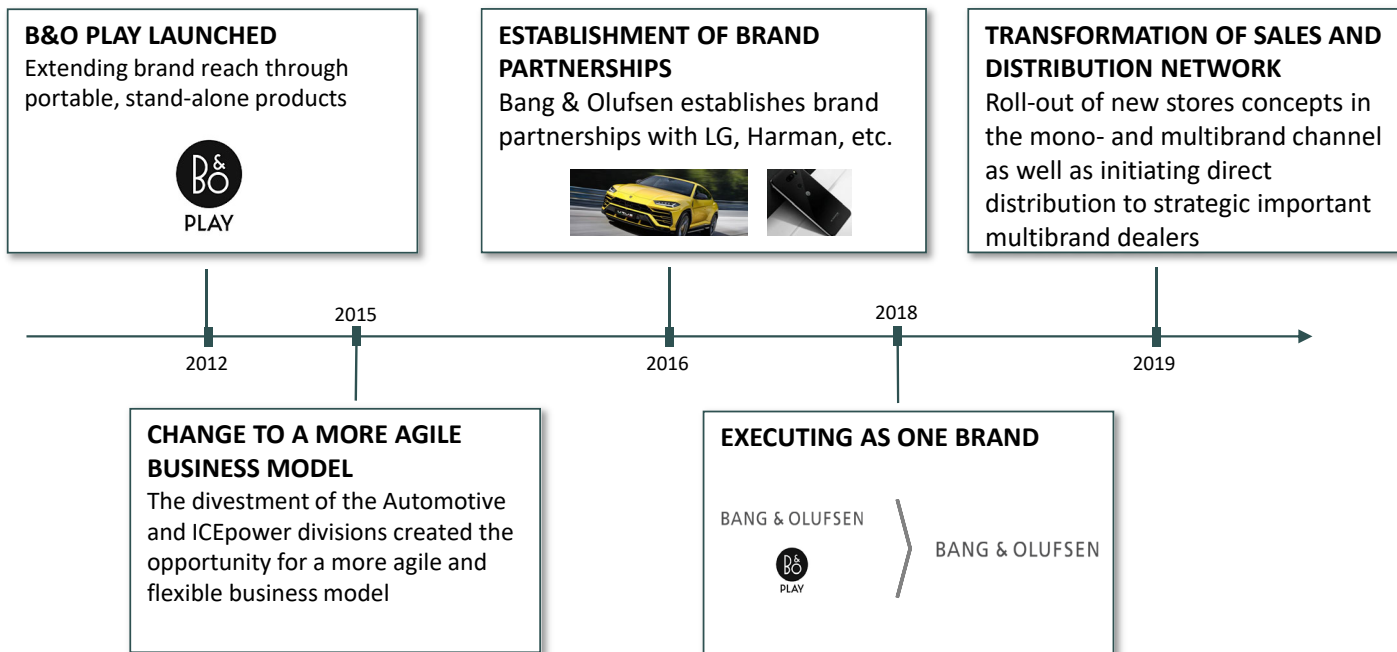
BOARD OF DIRECTORS

					
OLE ANDERSEN (1956)	JUHA CHRISTENSEN (1964)	ALBERT BENSOUSSAN (1959)	ANDERS COLDING FRIIS (1963)	BRIAN BJØRN HANSEN (1972)	GEOFF MARTIN (1969)
Chairman First appointment 2009	Deputy Chairman First appointment 2016	First appointment 2014 Kering (CEO of Luxury – Watches & Jewelry activities)	First appointment 2018 (former CEO of Pandora)	First appointment 2015 Employee-elected Senior Business Manager, Smart Home	First appointment 2015 Employee-elected Senior Technology Specialist, Sound Design
Other selected offices: Chr Hansen Holding A/S (Chairman) Danske Bank A/S (Chairman)	Other selected offices: Cogniance inc (Chairman) Cloud-Made Ltd (Chairman) Netcompany A/S	Other selected offices: Sowind Group SA (Chairman) Sigatec (Board member)			
					
IVAN TONG KAI LAP (1960)	JESPER JARLBÆK (1956)	MADS NIPPER (1966)	MAJKEN SCHULTZ (1958)	SØREN BALLING (1971)	
First appointment 2016 Sparkle Roll Group Ltd (Chairman and Executive Director)	First appointment 2011 Other selected offices: Basico Consulting Group (Chairman) Catacap Management Aps (Chairman) GroupCare Group A/S (Chairman)	First appointment 2014 Grundfos Holding A/S (Group President/CEO) Other selected offices: Danish Crown (Deputy Chairman)	First appointment 2013 Other selected offices: Danish Crown A/S (Board Member) Danske Spil A/S (Board Member) Realdania (Board Member)	First appointment 2017 Employee-elected Production Engineer, Mechanics	

EXECUTIVE MANAGEMENT

	HENRIK CLAUSEN, PRESIDENT & CEO <ul style="list-style-type: none"> Employed by Bang & Olufsen since July 2016 Career before Bang & Olufsen <ul style="list-style-type: none"> Telenor - EVP, Strategy & Digital and advisor to Group CEO DiGi Telecommunications – CEO Telenor Denmark - CEO Other selected offices: <ul style="list-style-type: none"> NENT Group – Board Member
	JOHN MOLLANGER, EVP & PRESIDENT BRAND & MARKETS <ul style="list-style-type: none"> Employed by Bang & Olufsen since April 2017 Career before Bang & Olufsen <ul style="list-style-type: none"> United Colors of Benetton - Chief Product & Marketing Officer Asics Corp. - Senior Executive Officer, Global Marketing Puma - Global Director, Business Unit Management
	SNORRE KJESBU, EVP, PRODUCT CREATION & FULFILMENT <ul style="list-style-type: none"> Employed by Bang & Olufsen since March 2019 Career before Bang & Olufsen <ul style="list-style-type: none"> Cisco Systems - Vice President and General Manager for the company's Tel presence & IP-Phone Business Unit Other selected offices: <ul style="list-style-type: none"> Q-free and NextGenTel Holding – Board Member
	NIKOLAJ WENDELBOE, EVP & CFO <ul style="list-style-type: none"> To start at Bang & Olufsen in May 2019 Career before Bang & Olufsen <ul style="list-style-type: none"> Arriva – CEO (for 4 years) and CFO (for 3 years) NNIT - CFO

THE TRANSFORMATION OF OUR OPERATING MODEL HAS PROGRESSED WELL

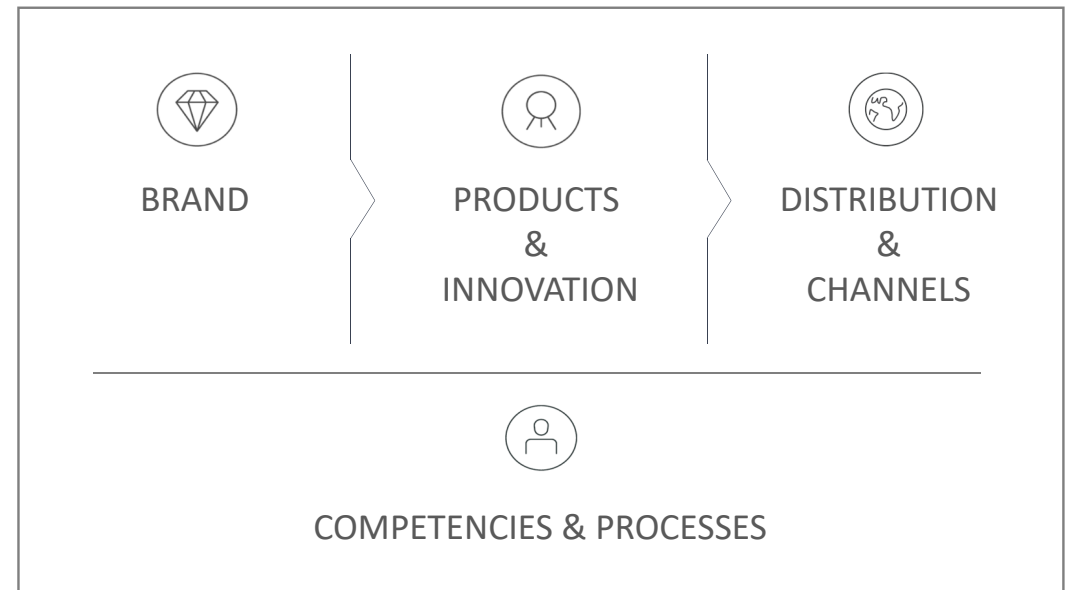


THE STRATEGY IS IN PLACE

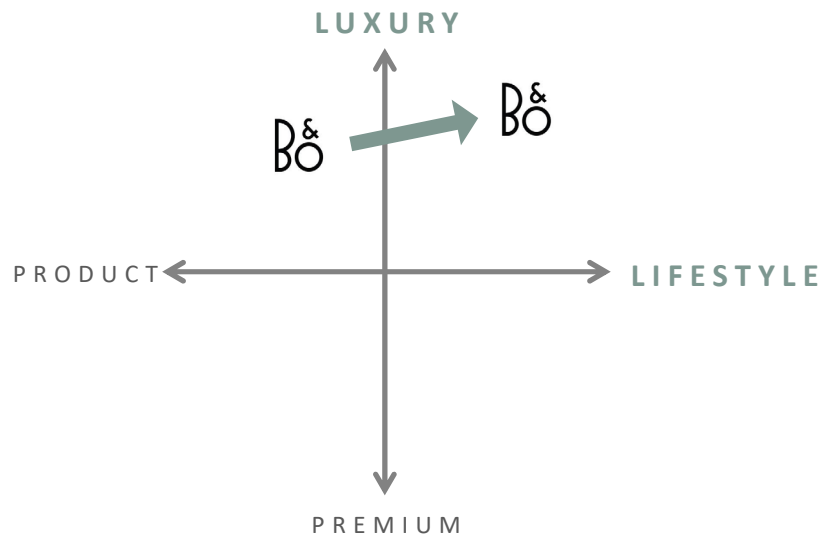
VISION

**BECOME THE
MOST DESIRED
AUDIO BRAND IN
THE WORLD**

STRATEGIC THEMES

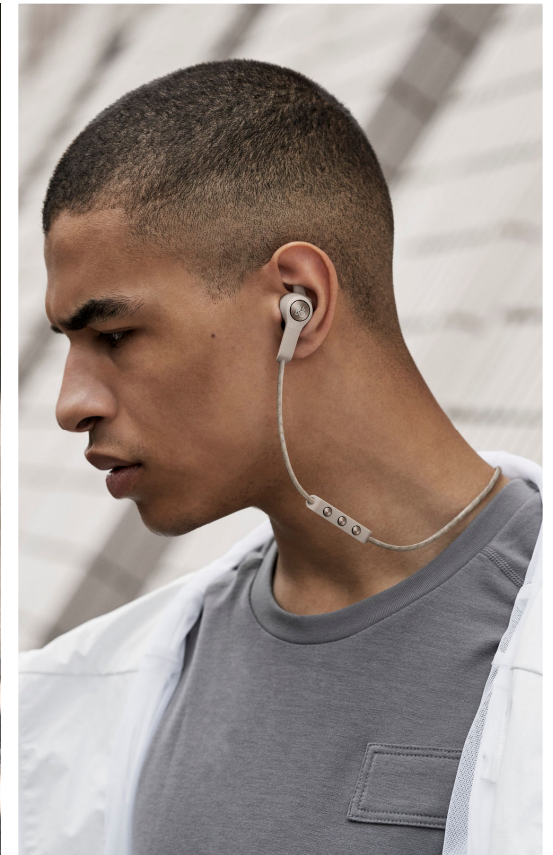


DEVELOPING THE BRAND TOWARDS LUXURY/LIFESTYLE



LUXURY-LIFESTYLE

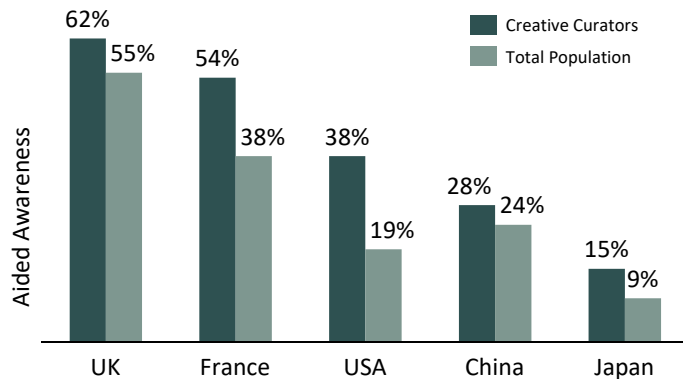
- Placing the customer experience at the center of technology
- Ensuring meticulous attention to detail in products and customer experience



ONE BRAND STRATEGY IMPLEMENTED TO IMPROVE AWARENESS

AWARENESS

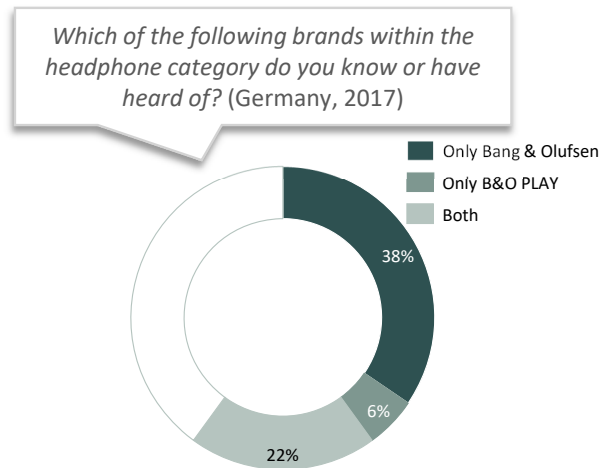
- Higher aided brand awareness with the target audience of creative curators than the general population
- Significantly higher brand awareness in Europe than in other key markets



Source: annalect brand awareness study 2018

ONE BRAND EQUITY

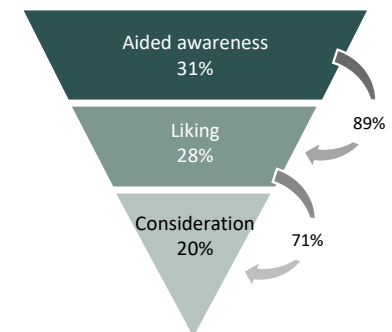
- The two business units have supported a common brand equity
- Consumers do not perceive a difference between Bang & Olufsen and B&O PLAY



Source: annalect brand awareness study 2017 (Germany)

BRAND AFFINITY

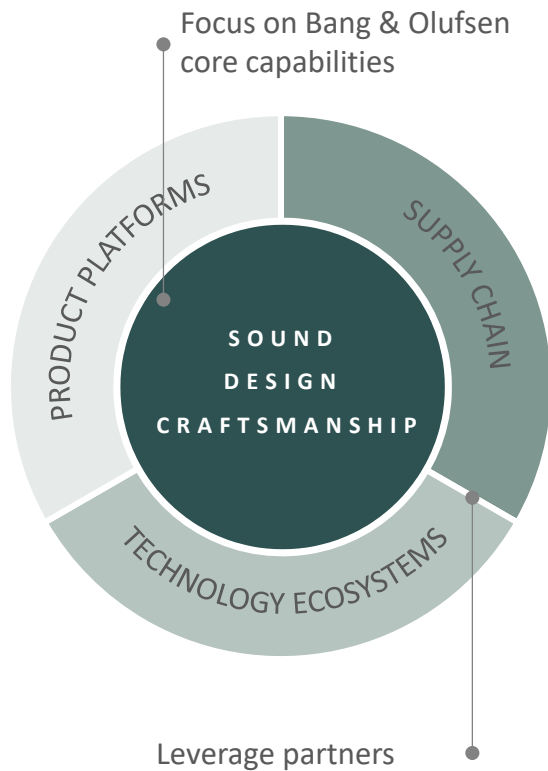
- Creative Curators have high affinity for the brand (i.e. if they know it, they tend to like it)
- Those who know the brand, also have a high likelihood of considering Bang & Olufsen if they buy a product



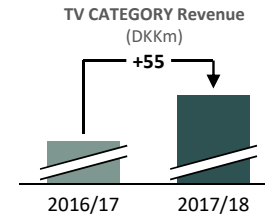
Source: annalect brand awareness study 2018

Note: Speakers Category, (Average of 5 key markets surveyed)

THE NEW OPERATING MODEL IS A PROVEN CASE

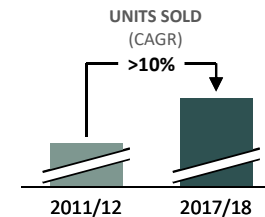


BeoVision Eclipse



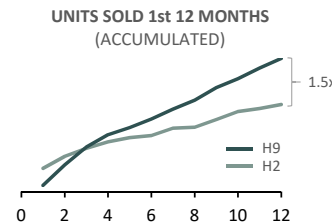
Focus on core capabilities and leveraging leading technology partners create unique customer experiences

Beoplay A9



Iconic products, leveraging global ecosystems and strong lifecycle management create long term growth

Beoplay H9i



Creative curators value luxury-lifestyle experience over price point

BeoSound Shape



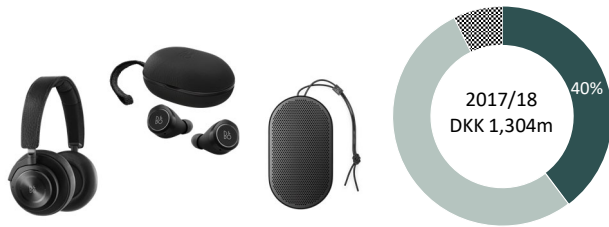
...and many more

Progressive products can be created with a fully outsourced, global supply chain

OUR PRODUCTS ARE MADE FOR THREE USE CASES

ON-THE-GO

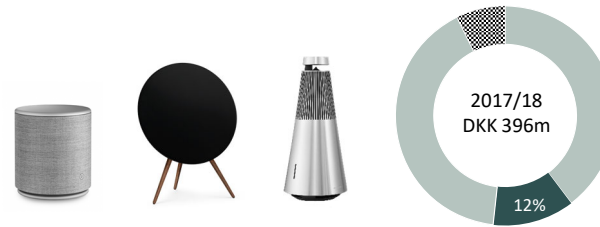
Products that are mobility based, built around nomadic use cases. This includes both immersive and social experiences



- Leading position within the use case and based on global platform standards
- Strong lifecycle management, as well as product variations to fit adjacent use cases
- Prioritise retail where consumers search for a luxury-lifestyle product offering

FLEXIBLE LIVING

Products for consumers who want flexibility in use and placement in domestic settings



- True manifestations of the core capabilities of sounds, design and craftsmanship
- Emphasise multiroom position based on global ecosystems
- Expand distribution of selected products to relevant on- and offline channels

STAGED

Products used in stationary settings for immersive listening or viewing experiences

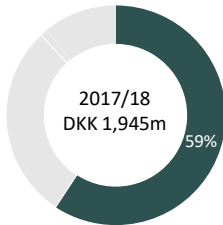


- Create innovative and progressive products that set new industry standards
- Expand the sound-for-video use case in collaboration with leading technology partners
- Expand distribution of selected products to relevant on- and offline channels

SECURING THE BRAND EXPERIENCE ACROSS CHANNELS



MONOBRAND



- Give the full brand experience
- Cater for customers already familiar with the brand and special customer requests
- Expose new customers to luxury-lifestyle brand execution



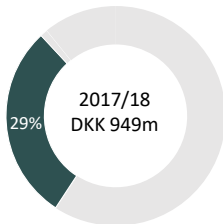
Flagship store (pre-opened as a pop-up), SoHo, New York City, the US (December 2018)



Pop-up store, Taikoo Hui luxury mall, Guangzhou, China (November 2018)



MULTIBRAND



- Manifest the brand and build brand equity to target customers
- Attract new customers in high street locations
- Drives sales volume



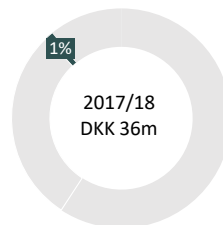
Branded space, Neiman Marcus department store, New York City, the US (November 2018)



Branded space, Holt Renfrew department store, Vancouver, Canada (November 2018)



ONLINE



- Meeting the customers in their own space and time
- Support the customer journey across all omnichannel touchpoints
- Develop the brand's digital interface and experience

WE CONTINUE TO STRENGTHEN OUR RETAIL SETUP

PURPOSE

INSIGHTS

CHANGE



MONOBRAND

- Give the full brand experience
- Cater for customers already familiar with the brand and special customer requests
- Expose new customers to luxury-lifestyle brand execution

The best quartile of monobrand stores are characterised by a location in...



...population density



...traffic passing by the store



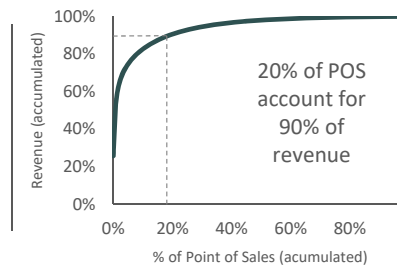
...close to related retail

- Ensure consistency in customer experience
- Location transition to high-traffic, urban areas close to related retail
- Build a cluster-focused retail setup with professional partners



MULTIBRAND

- Manifest the brand and build brand equity to target customers
- Attract new customers in high street locations
- Drives sales volume



Revenue per store



- Ensure consistency in customer experience
- Transition channel focus to luxury-lifestyle (e.g. department stores, strong consumer electronic retailers, airport stores etc.)



ONLINE

- Meeting the customers in their own space and time
- Support the customer journey across all omnichannel touchpoints
- Develop the brand's digital interface and experience

78% of consumers research online before buying luxury goods on- or offline¹

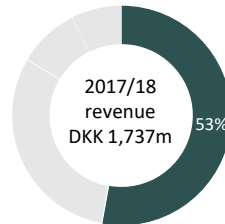
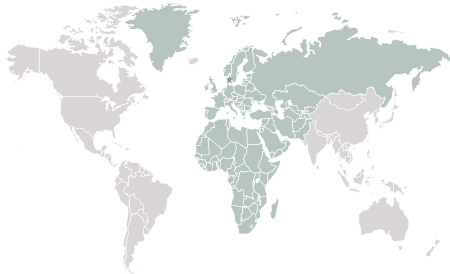
¹ Source: McKinsey research

eTail revenue accounts for >30% of Bang & Olufsen multibrand revenue in selected markets

- Strengthen internal eCom capabilities
- Introduce new eCom platform in Spring 2019
- Facilitate omnichannel features and functionality

SEVERAL INITIATIVES IN PLACE TO STRENGTHEN OUR DISTRIBUTION

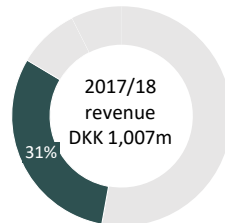
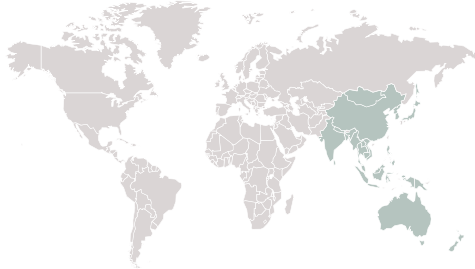
EMEA



Looking ahead

- Rolling out direct distribution to key multibrand retail partners
- Roll-out of shop-in-shops and branded space throughout the region – targeting department stores, airport retailers and select consumer electronics retailers
- 10+ expected monobrand openings in H2 (i.a. Madrid, Lisbon, Malmö and Courmayeur)

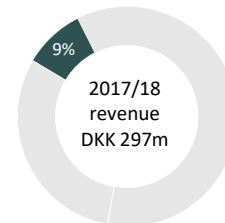
ASIA



Looking ahead

- 10+ new monobrand stores in H2 2018/19 in Greater China Region as well as pop-up stores to boost brand awareness in key luxury areas
- Australia & New Zealand ramp-up in H2 2018/19 with planned openings of 3-4 monobrand stores (Sydney, Melbourne and Adelaide) and 30+ shop-in-shops and branded spaces

AMERICAS



Looking ahead

- Opening of flagship store in New York, SoHo and monobrand store in Vancouver
- Continue branded space roll-out at existing and new department stores
- Rebuild custom integrators and B2B channel in the US together with existing base of 30 partners
- Onboarding new South American multibrand partner (Q3 ramp-up)

BRAND PARTNERSHIPS & BRAND COLLABORATIONS

- AN INTEGRATED PART OF THE BUSINESS MODEL

PARTNERSHIPS

Awareness
Technology
Licensing



COLLABORATIONS

Awareness
Brand equity
amplification
Distribution

Hewlett-Packard



Harman



LG



Saint Laurent



David Lynch



Supreme



COMPETENCIES & PROCESSES



DIGITAL TRANSFORMATION

- Strengthen brand experience in consumer-facing touchpoints (app, web etc.)
- Ensure consistency in product and technology (UI/UX)
- Modernise Group IT infrastructure (Insights, Architecture, Automation etc.)



GLOBAL SUPPLY CHAIN

- Optimise processes to reflect the changed operating model
- Globalise logistics setup to mirror growth regions
- Further digitalise supply chain platform to improve end-to-end processes



ENHANCE CAPABILITIES

- Product creation and design
- Brand and retail execution
- Customer insights and experience
- Digitalisation

AGENDA

A woman with long brown hair is wearing large, light-colored over-ear headphones. A hand is visible adjusting the top of the headphones. She is wearing a patterned jacket. The background is a dark teal color.

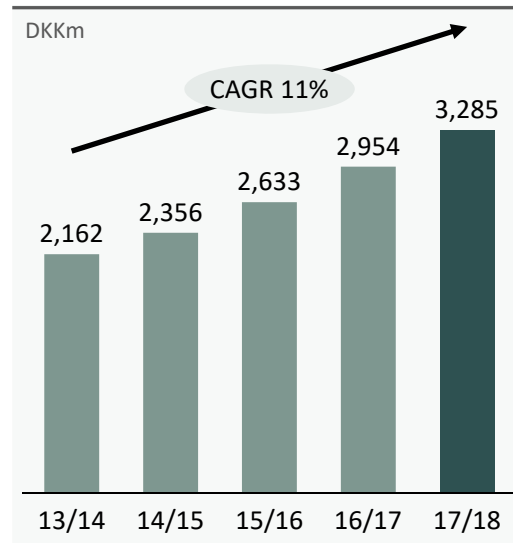
- Introduction to Bang & Olufsen

- **Financial performance and outlook**

- Questions & answers

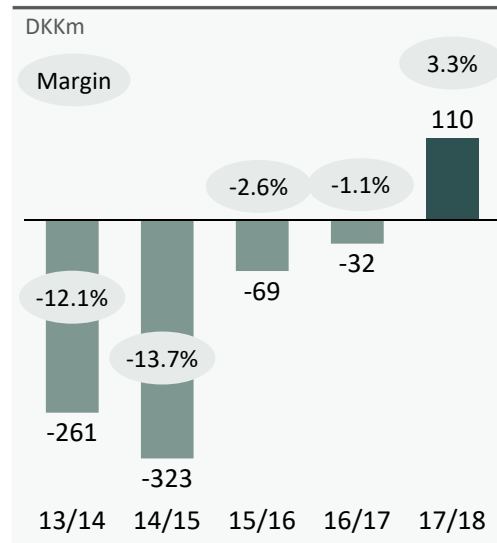
TRANSFORMATION OF BUSINESS MODEL SUPPORTED BY SOUND FINANCIAL DEVELOPMENT

Revenue



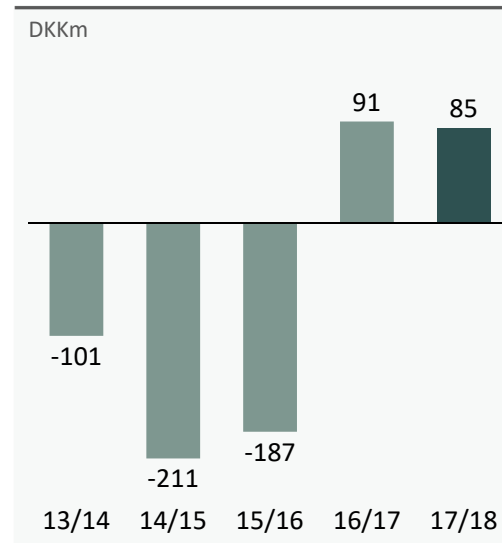
- Third consecutive year with **double-digit revenue growth** (11% in 2017/18 and 14% in local currencies)

EBIT¹



- **Positive EBIT** underlines turnaround is on track and in line with guidance

Free cash flow²



- **Sustainable** positive free cash flow demonstrated

Successful transformation driven by:

- Transformation to asset-light business model (i.a. divested non-core activities)
- Leveraging partnerships with key global players – both technology and licensing
- Strengthening capabilities and competencies across the organisation

1) Underlying EBIT adjusted for non-recurring and aperiodic items; 2) Underlying free cash flow adjusted for non-recurring and aperiodic items

REVENUE GUIDANCE FOR 2018/19 ADJUSTED IN Q2

Q2 key financials

REVENUE

DKK 909m

-9% growth (-7% in local currencies)

- Impacted by transformation of the sales and distribution network and challenges related to the new global monobrand logistics setup

EBIT margin

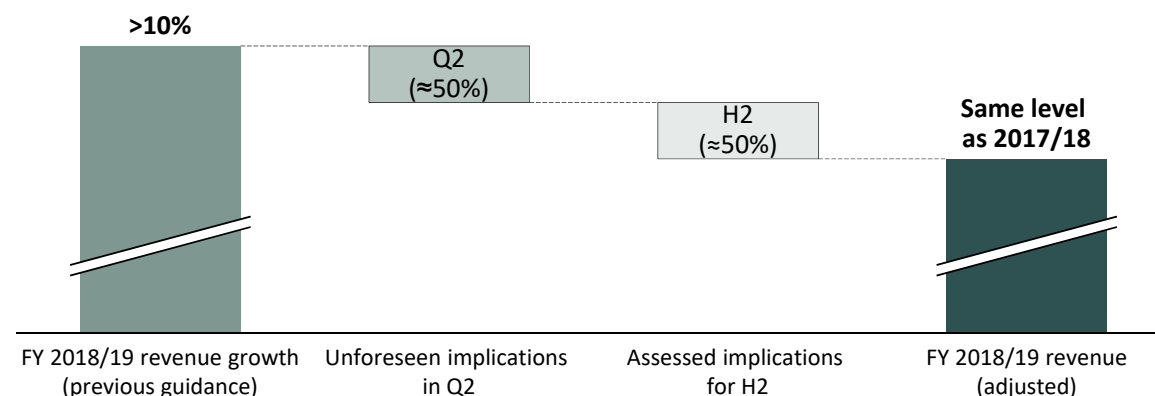
9.9% (Q2 2017/18: 8.3%)

1.6 percentage point improvement

- Agile and asset-light operating model ensured improved EBIT margin

**FY 2018/19
revenue
outlook adj.**

Drivers of revenue outlook change



Q2 2018/19

- Roll-out speed of the new multibrand retail setup was slower than anticipated and the ability to sustain momentum with key partners in the existing setup was weaker than expected
- Outsourced monobrand logistics setup did not establish well-functioning and stable operations, which resulted in delivery issues towards the end of the quarter
- Change of distributor in Australia & New Zealand was more challenging than expected

H2 2018/19

- The issues related to the transformation of the sales and distribution network are also expected to impact H2 – in particular Q3

TRANSFORMATION OF THE SALES AND DISTRIBUTION NETWORK – MULTIBRAND RETAIL DEVELOPMENT

Strategy

Q2 development

Addressing challenges

Prioritise luxury-lifestyle retail
(Department stores, travel retail, selected consumer electronics and e-tailers)

- ✓ Positive reception from all key retailers
- ✓ >1,000 non-performing POS closed, with insignificant revenue impact (est. DKK 4-5m in Q2)
- ✓ Luxury-lifestyle stores have proven to be able to sell Flexible Living products

More branded retail execution
(Shop-in-shops, branded spaces)

- ✓ Branded spaces opened in Q2 sold 7-10x the average of a consumer electronics store in the same period
- ✓ Significant pick-up in revenue per POS which was upgraded from shelf to branded space

✗ Speed of opening and upgrading POS has been slower than planned

- Retail off-season opens window for new upgrades and openings again
- Specific POS targeted and agreement entered into with key retailers (Neiman Marcus, Illum, MSH, FNAC and more) across all regions
- Some retailers that opened/upgraded in Q2 have already decided on a further acceleration of their roll-out

Direct POS engagement
(POS development, visual merchandising, training, marketing etc.)

- ✓ Lower cost spend than expected due to weak state of the channel
- ✗ In store presence was generally weaker than expected in current stores
- ✗ Internal focus hampered by mitigation of logistics issues

- Refocused internal on-ground resources to focus across channels
- Strengthened in-house skills on luxury-lifestyle retailing

Leverage distributors
(Logistics and additional services depending on scale and complexity of retailer)

- ✗ Significant decline in buying from 5 key distributors in Q2
- ✗ Ability to drive sales at retail through distributors in the transition was weak

- Future role of the key distributors has now been clarified with partners, resulting in less reluctance and wait-and-see

GUIDANCE FOR FY 2018/19

		2018/19 Outlook (Prev.)	2018/19 Outlook (Adj.)	Expectations
Revenue	Group	>10%	Same level as 2017/18	Regain growth momentum in H2 2018/19
	• EMEA	>5%	Same level as 2017/18	
	• Asia	>10%	Same level as 2017/18	
	• Americas	>20%	Same level as 2017/18	
	Brand Partnering	Moderate growth	Moderate growth	Unchanged
Cap. cost	Group (% of revenue)	Same as in 2017/18	Same as in 2017/18	Unchanged
EBIT	Group margin	7- 9%	7-9%	Unchanged
FCF	Group	DKK >100m	DKK >100m	Unchanged

2020/21 END GOAL

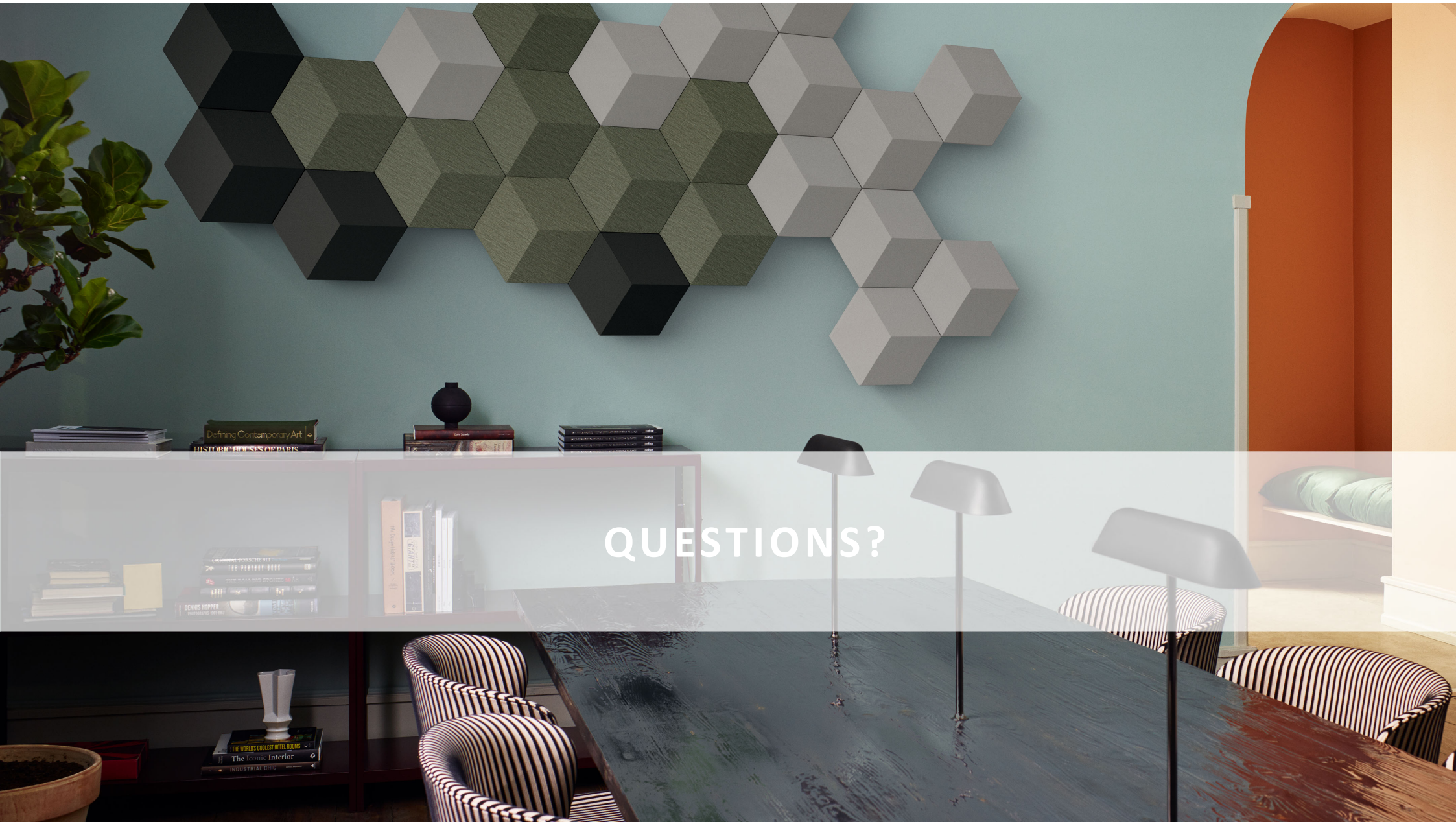


AGENDA

A woman in a light-colored trench coat and trousers sits on stone steps, looking down. A man in a light-colored jacket sits on the ground in front of her, looking up at her. A small black bag is on the ground between them. The scene is set outdoors on a set of wide stone steps.

- Introduction to Bang & Olufsen
- Financial performance and outlook

- **Questions & answers**



QUESTIONS?

A woman with blonde hair is shown in profile, looking down. She is wearing large white headphones and a dark jacket over a patterned dress. The background is a solid dark grey color. A semi-transparent white horizontal band is overlaid across the middle of the image, containing the text.

THANK YOU FOR YOUR ATTENTION

INVESTOR RELATIONS CONTACT

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investors@bang-olufsen.dk



BACKUP SLIDES – Q2 FIGURES

REVENUE DEVELOPMENT

Revenue split

DKK M	Q2				H1			
	2018/19	2017/18	Δ (%)	Δ LCY (%) ¹	2018/19	2017/18	Δ (%)	Δ LCY (%) ¹
Group	909	999	-9%	-7%	1,510	1,591	-5%	-4%
Region								
EMEA	542	558	-3%	-3%	822	866	-5%	-5%
Americas	70	100	-30%	-31%	111	159	-30%	-30%
Asia	244	264	-7%	-6%	466	439	+6%	+8%
Other	53	77	-32%		111	126	-12%	
Channel								
Monobrand	569	572	-1%		920	902	+2%	
Multibrand	228	317	-28%		388	494	-21%	
Own eCom	12	12			18	19	-5%	
Other	100	98	+2%		184	176	+5%	
Product								
Staged	315	412	-23%		516	662	-22%	
Flexible Living	158	124	+27%		225	202	+11%	
On-the-Go	380	397	-4%		635	614	+3%	
Other	56	66	-15%		135	114	+19%	

1) Growth in local currencies

Comments

Group

- 9% decline (7% in local currencies) vs. LY in Q2
- 5% decline (4% in local currencies) vs. LY in H1

Regions

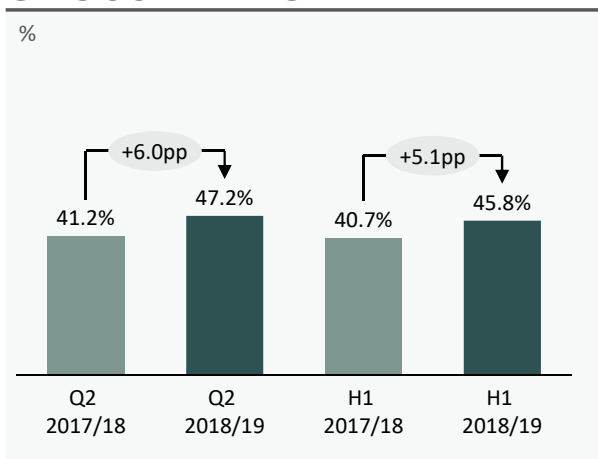
- All regions impacted by the transformation of the sales and distribution network and the logistics challenges
- Brand Partnering was largely unchanged compared to last year
- Other was impacted by aluminium components products for third parties, currency hedges and unallocated items

Channels

- Logistics challenges mainly impacted the monobrand channel, while the transformation of the distribution and sales network mainly impacted the multibrand channel
- Channel mix impacted by DKK 20-25m transferred from multibrand to monobrand

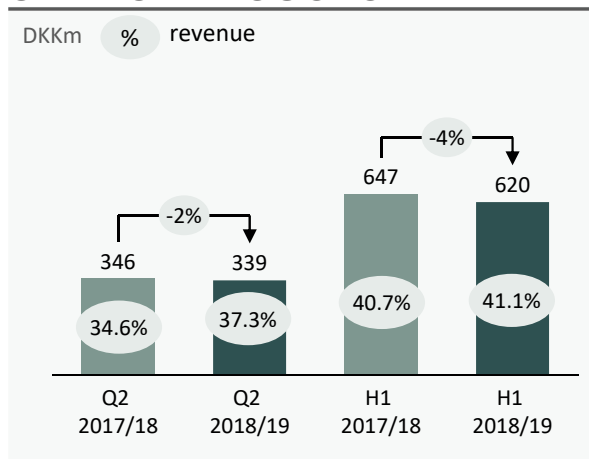
P&L HIGHLIGHTS

GROSS MARGIN



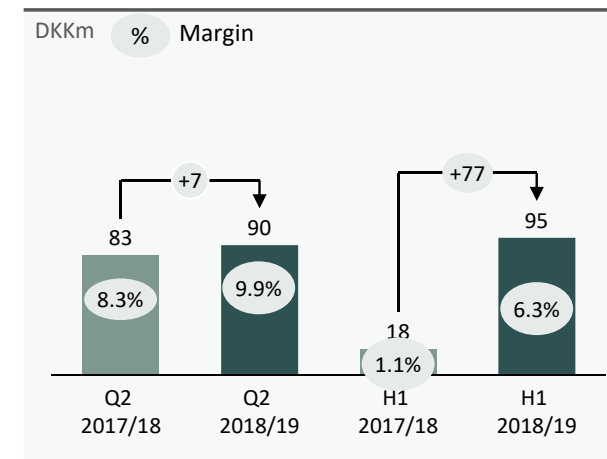
- Significantly gross margin improvement (6.0 percent points) driven by:
 - ⊞ Improved product profitability
 - ⊞ Positive currency development
 - ⊞ Channel mix development

CAPACITY COSTS



- Development costs declined due to changed operating model
- Increase in distribution and marketing costs reflects investment in building brand awareness and in transforming the mono-, multi- and e-commerce channels
- DKK 10m impairment included in administration costs

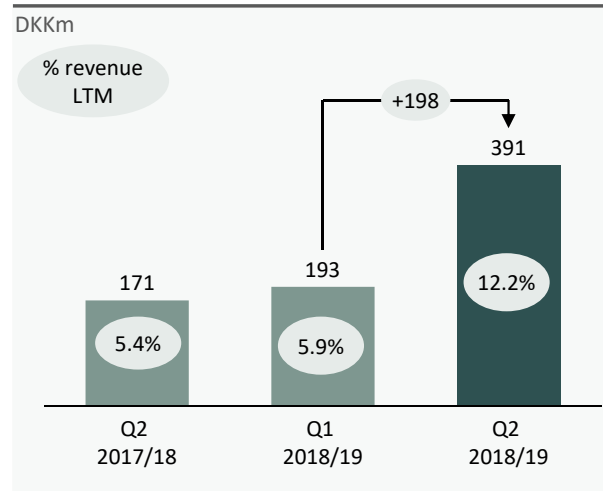
EBIT



- The improved EBIT margin is a result of the agile and asset-light operating model that B&O has adapted during the last years
- EBIT margin improvement of 1.6 percentage point driven by:
 - ⊞ Gross margin improvement
 - ⊞ Lower development cost

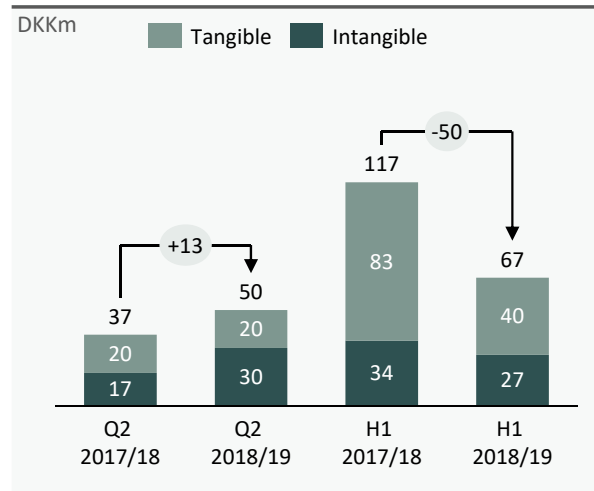
NET WORKING CAPITAL, CAPEX AND FREE CASH FLOW

NET WORKING CAPITAL



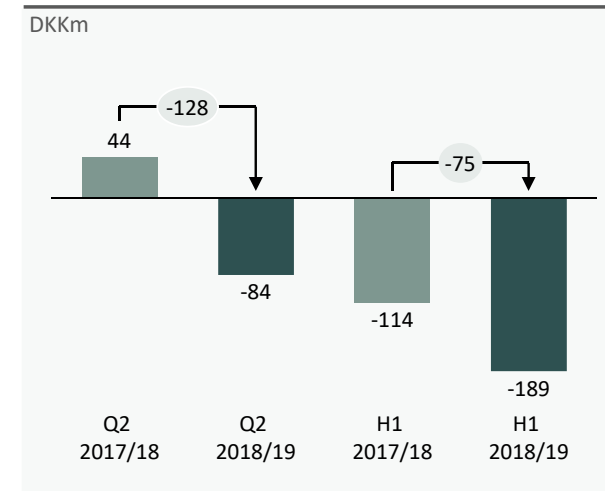
- Net working capital impacted by temporary actions to mitigate the adverse impact from the new logistics setup in Q2, hence higher trade receivables due to short-term extension of credit terms to retailers and seasonality

CAPEX



- Increased capex in Q2 driven by development of new platforms such as e-commerce, and product platforms
- In H1 2017/18, the majority of tangible capex related to modernising the premise, Innovation Lab, in Struer

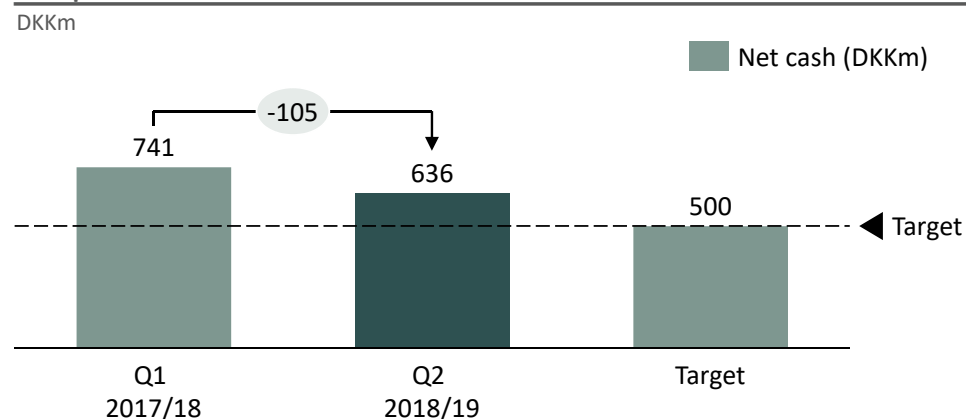
FREE CASH FLOW



- Free cash flow in Q2 negatively impacted by
 - ⊘ Increased net working capital as a consequence the challenges experienced in the monobrand logistics setup
 - ⊘ Higher capex than LY

CAPITAL STRUCTURE, DISTRIBUTION TO SHAREHOLDERS AND SHAREHOLDERS OVERVIEW

Capital structure and distribution



Share buyback programme

- Share buyback of DKK 485m launched after approval at the Annual General Meeting (23 August 2018)
- DKK 223m (54% of total programme) acquired as of 13 February 2019

Capital structure

- Net cash position of DKK 636m (as of Q2 2018/19), hence significantly above capital structure net cash target of minimum DKK 500m

Bang & Olufsen share (FY 2017/18)

Stock exchange:	NASDAQ Copenhagen A/S
Identification code (ISIN):	DK 0010218429
Shares in circulation:	43,197,478
Registered shareholders (approx.):	21,000
Of which in Denmark (approx.):	20,300
Listed capital placed in Denmark	53%

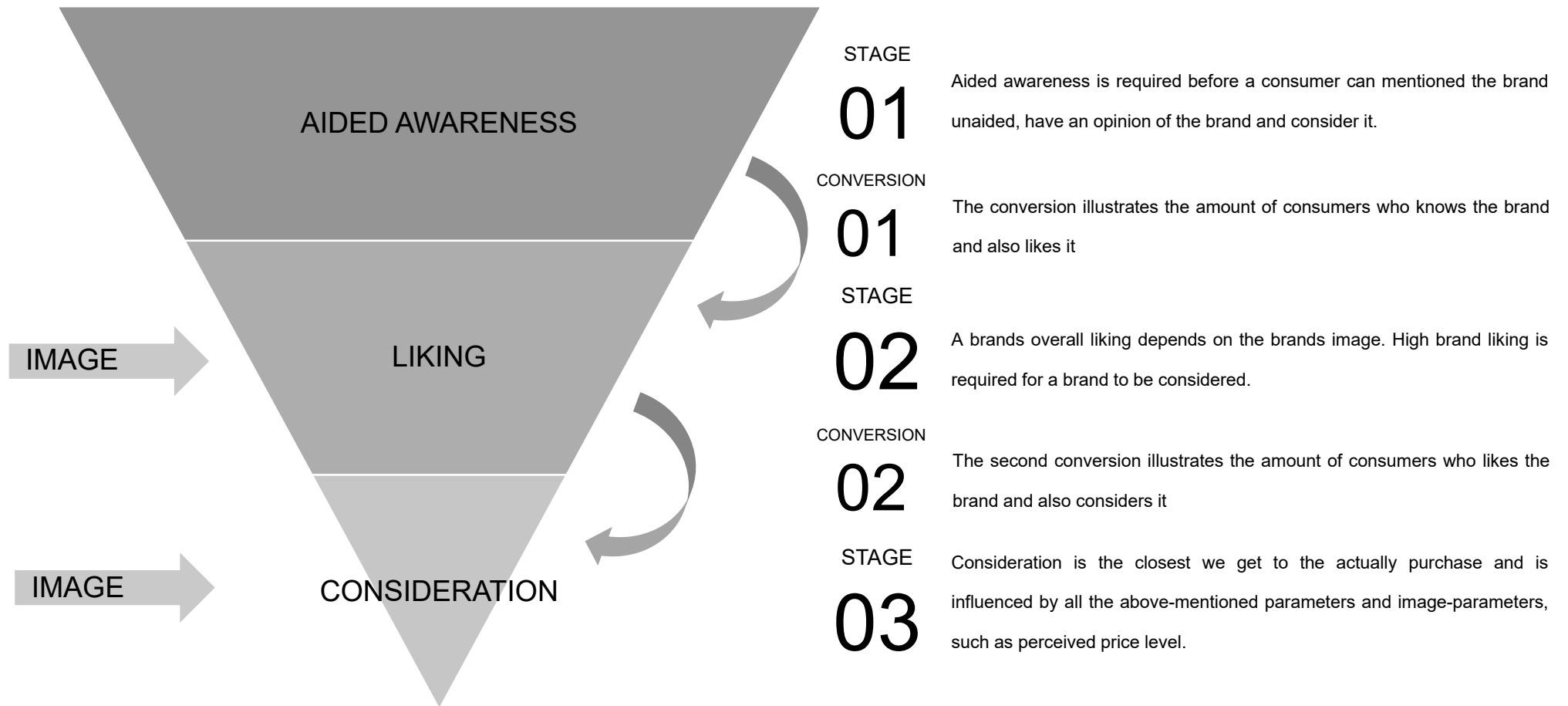
Majority shareholders (FY 2017/18)

	#shares held	Capital/votes (%)
Sparkle Roll (Denmark) Limited	6,469,358	14.9%
Arbejdsmarkedets Tillægspension	4,986,921	11.5%
Nordea Investment Funds	2,490,766	5.8%

A woman with long brown hair is shown in profile, wearing large, light-colored B&O headphones. Her hand is raised towards the ear cup, which has the B&O logo on it. She is wearing a white collared shirt and a dark grey sweater. The background is a solid dark grey color.

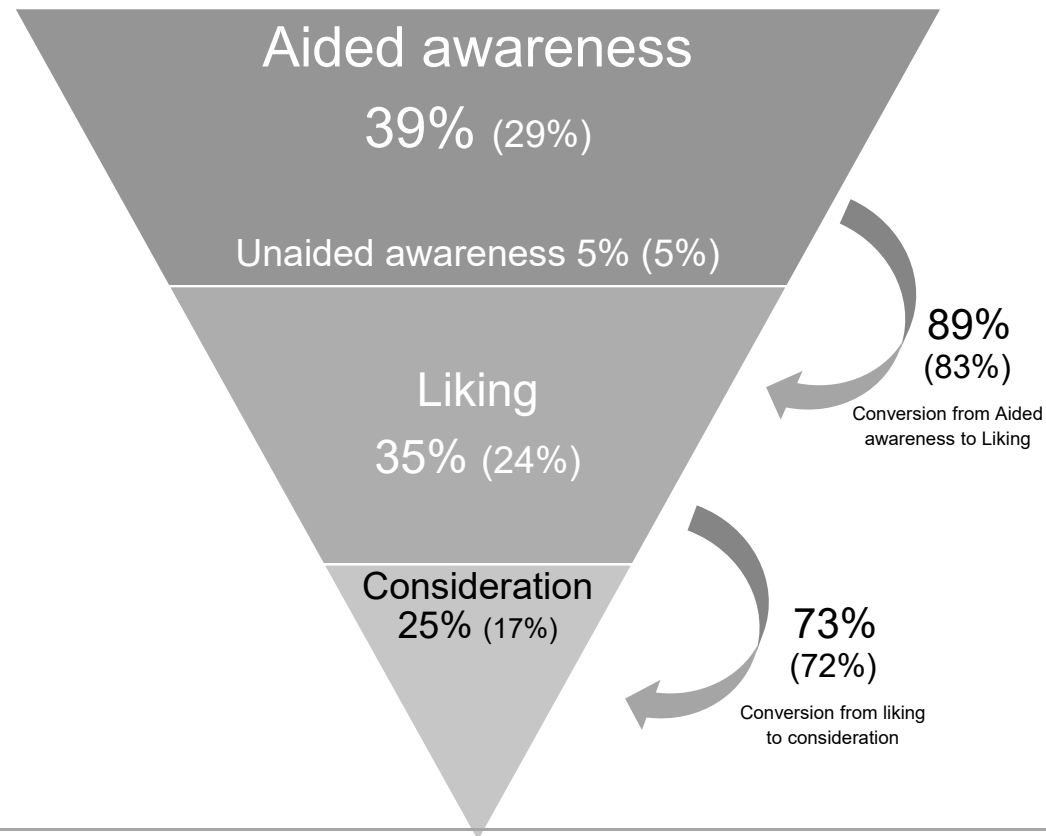
BACKUP SLIDES – BRAND AWARENESS

The steps in order to achieve the goal in becoming the most desired brand



Looking across all markets and categories, 39% knows B&O which is significant higher for Creative Curators than the broad target group. 89% of those who knows B&O also likes B&O. Whereas 73% of those who likes B&O also consider buying the brand

FUNNELS | ACROSS ALL MARKETS AND CATEGORIES | 2018 | CREATIVE CURATORS

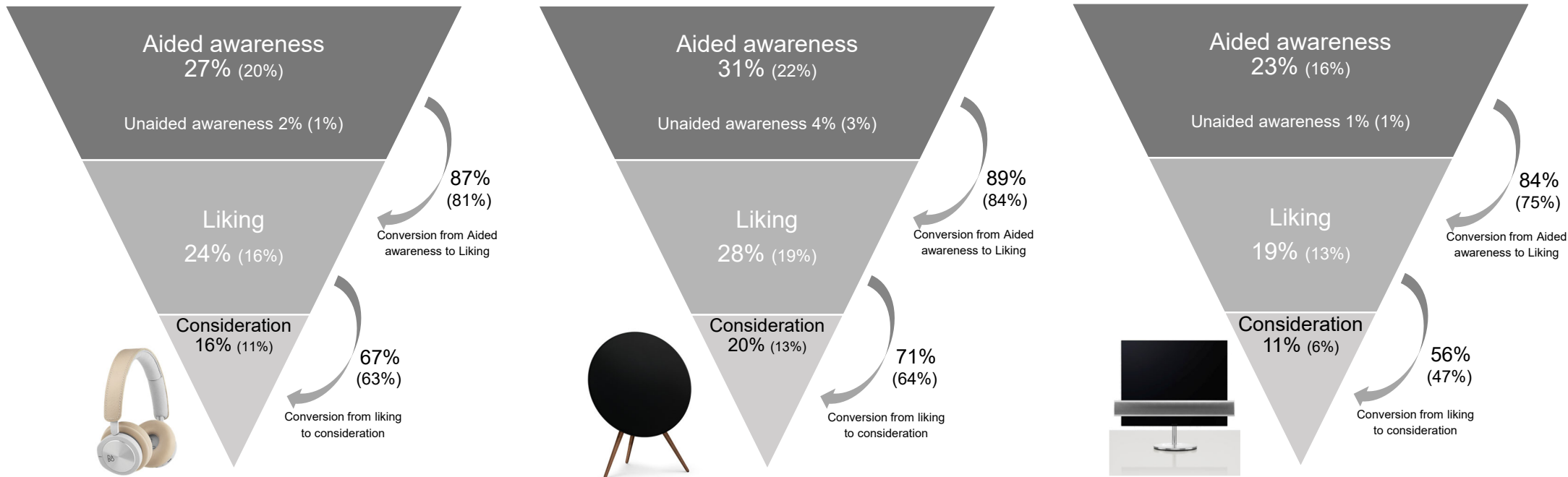


BANG & OLUFSEN

Which of the following speaker/headphones/TV brands do you know or have you heard of?
What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones//TV Which of the following brands would you consider?
Sample size: Total:173 - 2008 | Creative Curators: 44 - 839

If we dive into the different categories, B&O has the strongest position within the speaker category, with the highest level of awareness, liking, consideration and conversions

FUNNELS | ACROSS ALL MARKETS | 2018 | CREATIVE CURATORS

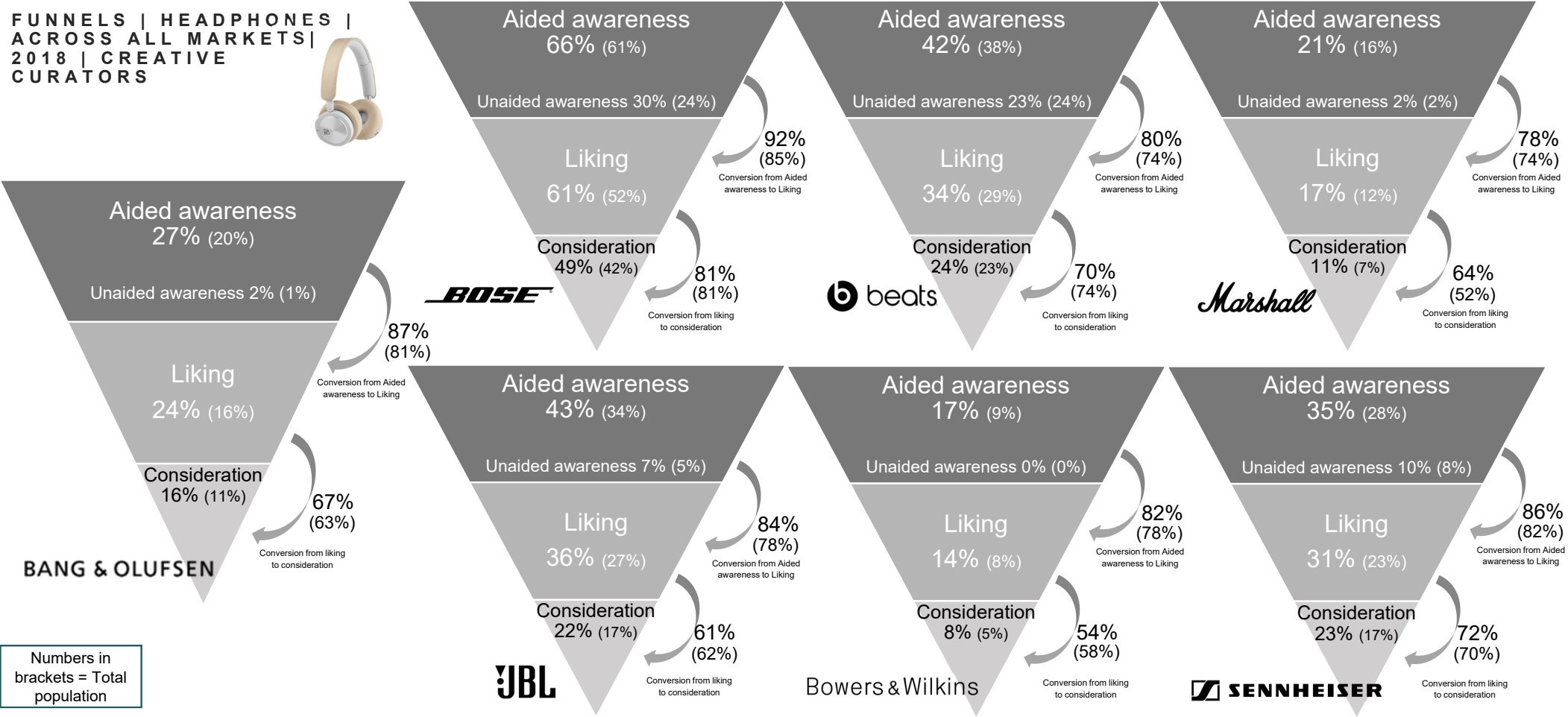


Numbers in brackets = Total population

Which of the following speaker/headphones/TV brands do you know or have you heard of?
 What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones/TV Which of the following brands would you consider?
 Total: Sample size: 124 - 1851 | Creative Curators:19 - 630

Compared with the competitors within the headphone category, Bose has the highest awareness. B&O has a higher awareness than Marshall and Bowers & Wilkins. Likewise B&O has the second highest conversion from awareness to liking – but all brands are at a high level. Compared with Marshall, JBL and Bowers & Wilkins, B&O has a higher conversion from liking to consideration

FUNNELS | HEADPHONES |
ACROSS ALL MARKETS |
2018 | CREATIVE
CURATORS

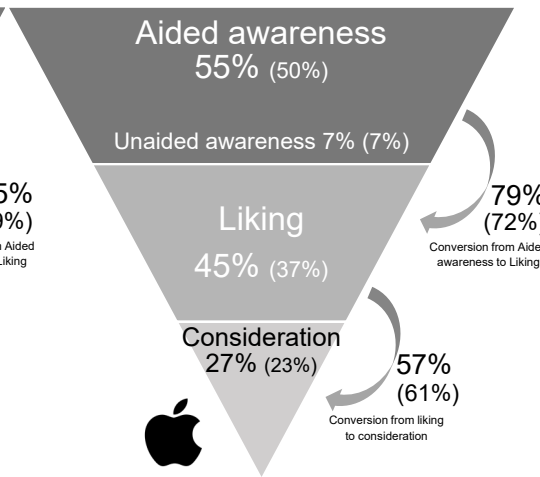
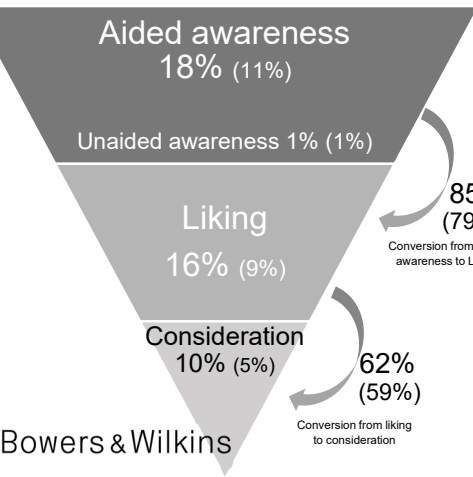
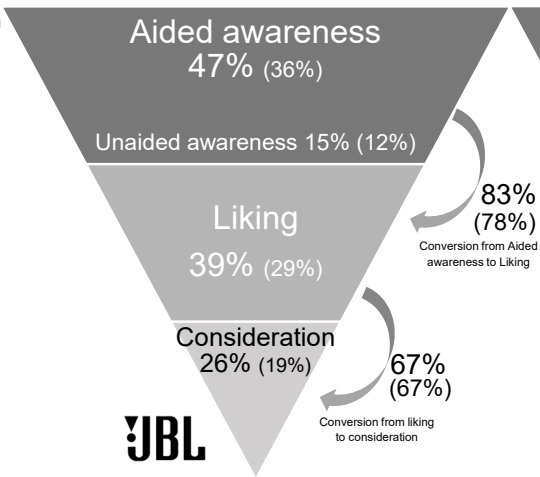
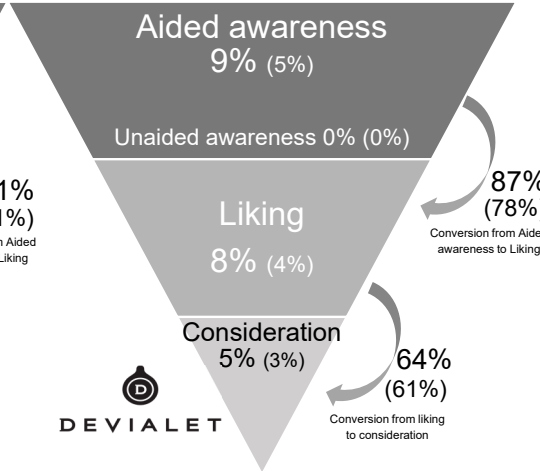
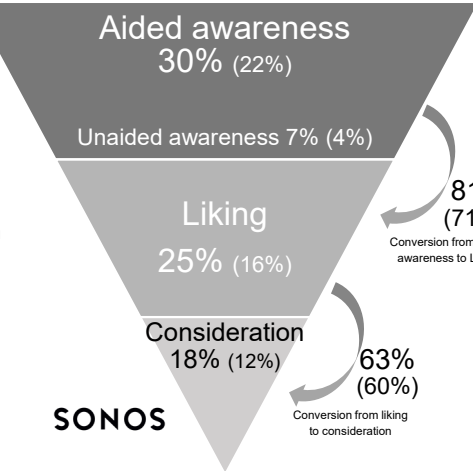
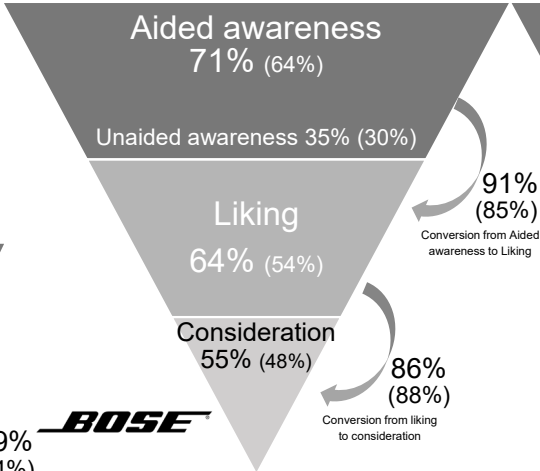
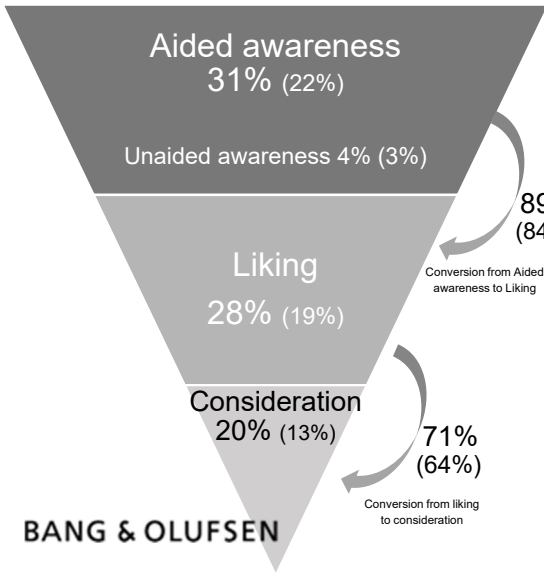


Numbers in brackets = Total population

Which of the following headphones brands do you know or have you heard of?
What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones/TV Which of the following brands would you consider?
Total: Sample size: 171 - 2009 | Creative Curators:67 - 630

Looking at the speaker category the picture is somewhat the same. Bose, Apple and JBL performs better than B&O but B&O performs better than Sonos, Devialet and Bowers & Wilkins

FUNNELS | SPEAKERS |
ACROSS ALL MARKETS |
2018 | CREATIVE
CURATORS

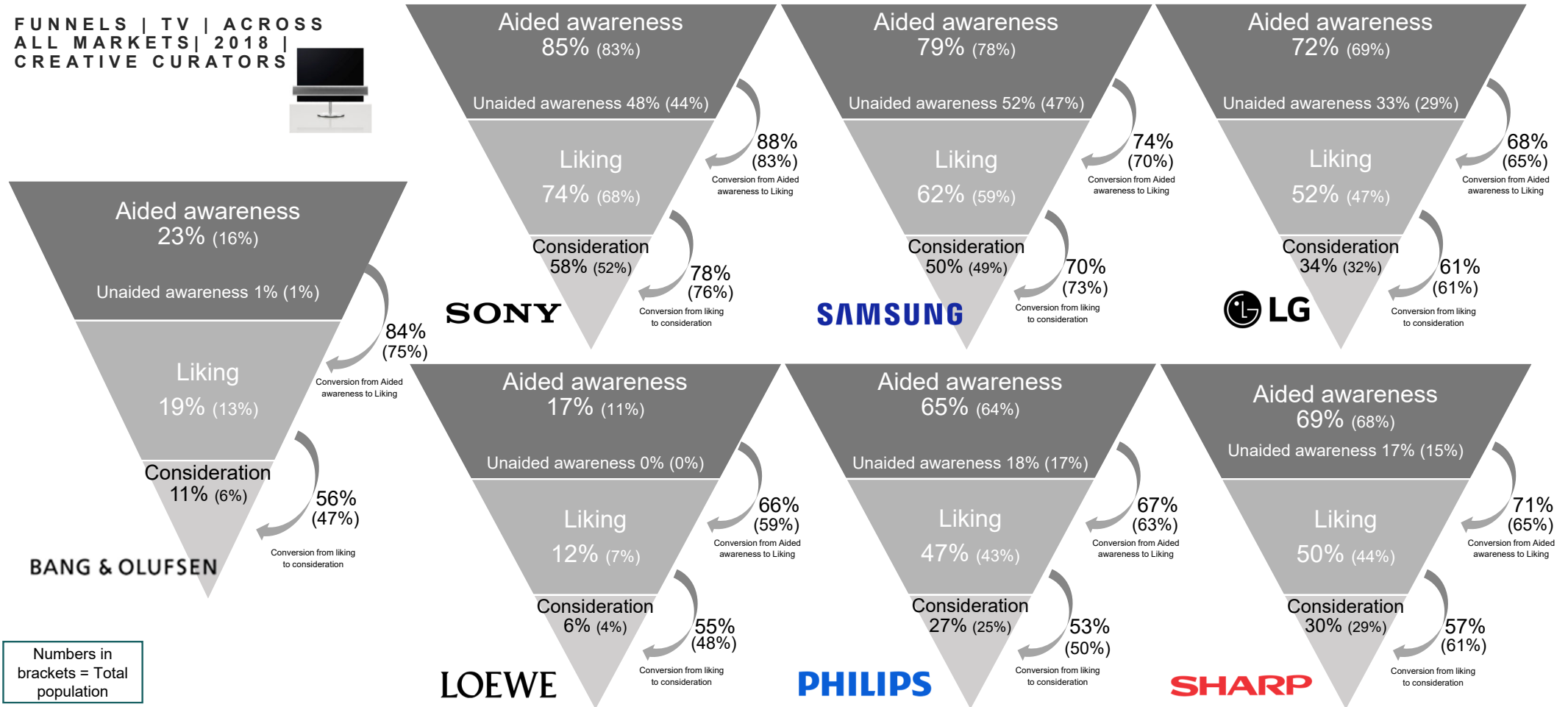


Numbers in brackets = Total population

Which of the following Speaker brands do you know or have you heard of?
What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones/TV Which of the following brands would you consider?
Total: Sample size: 181 – 2009 | Creative Curators: 81 - 630

Within the TV category the competitors have an awareness level that are considerable higher than B&O's. Only Loewe has a lower awareness – and B&O performs better than Loewe on all the other parameters. Sony is the market leader, who performs the best within all parameters

FUNNELS | TV | ACROSS
ALL MARKETS | 2018 |
CREATIVE CURATORS



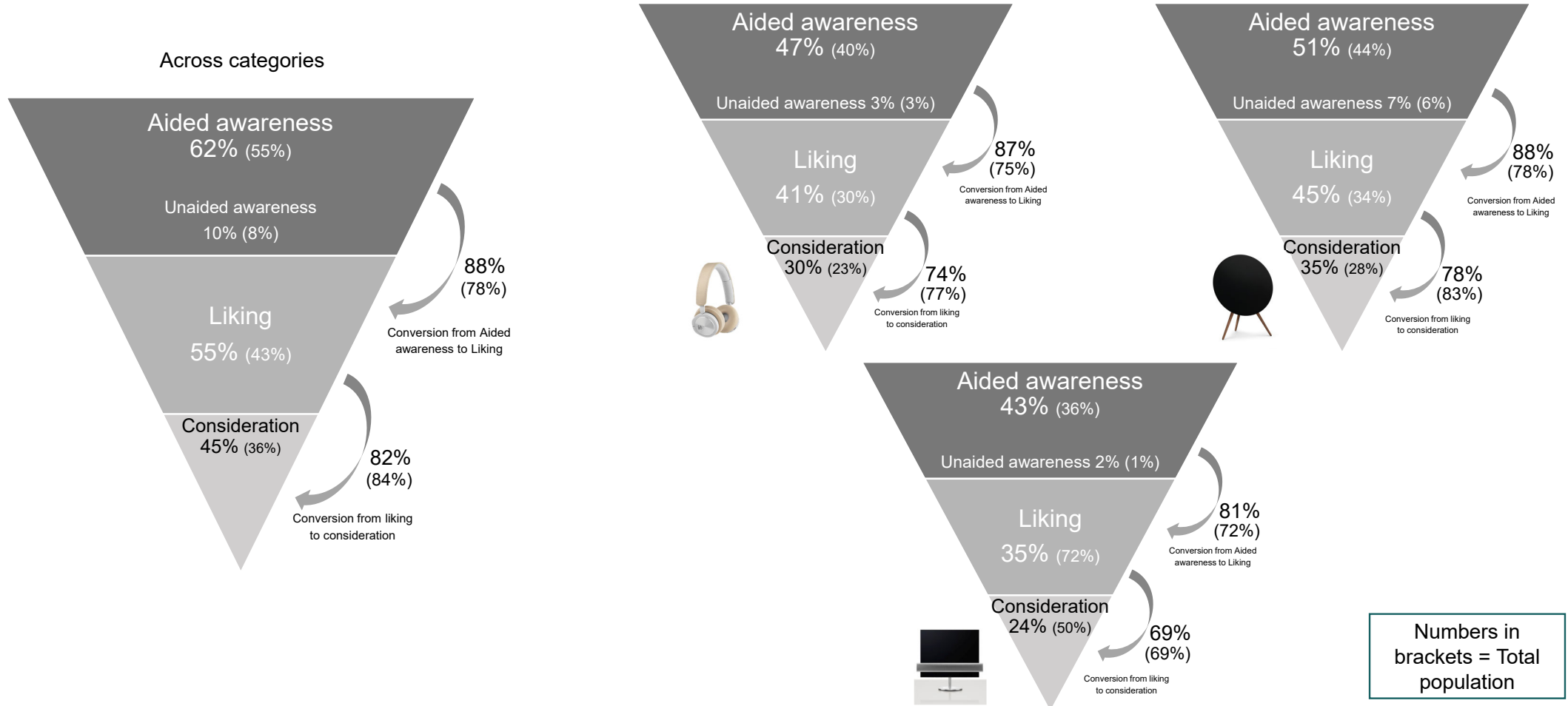
Numbers in brackets = Total population

Which of the following TV brands do you know or have you heard of?
What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones/TV Which of the following brands would you consider?
Total: Sample size: 152 - 2009 | Creative Curators: 29 - 630

Looking at the different cities - B&O is performing the best in London with the speaker category having the strongest performance on all parameters



FUNNELS | LONDON | 2018 | CREATIVE CURATORS

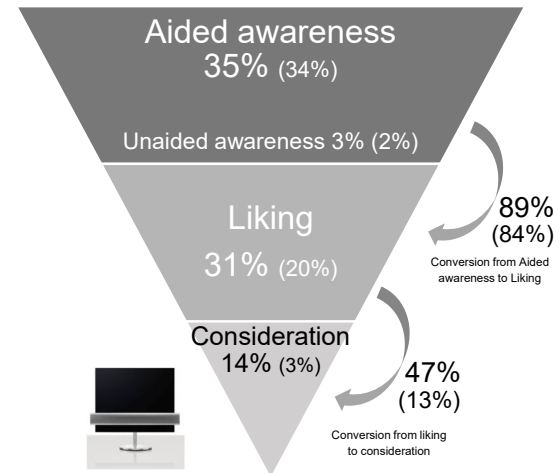
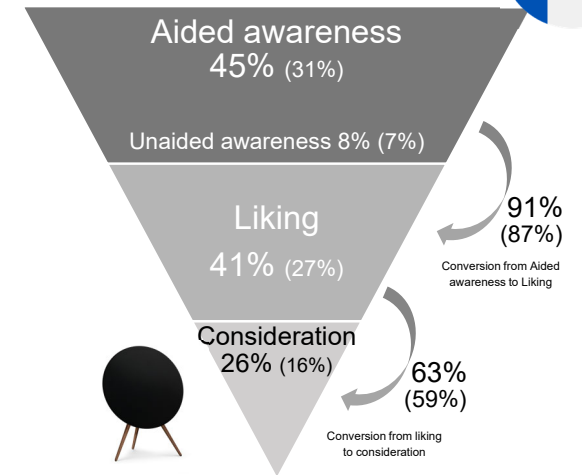
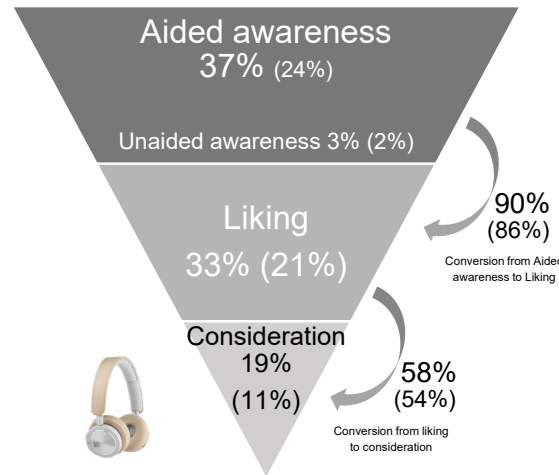
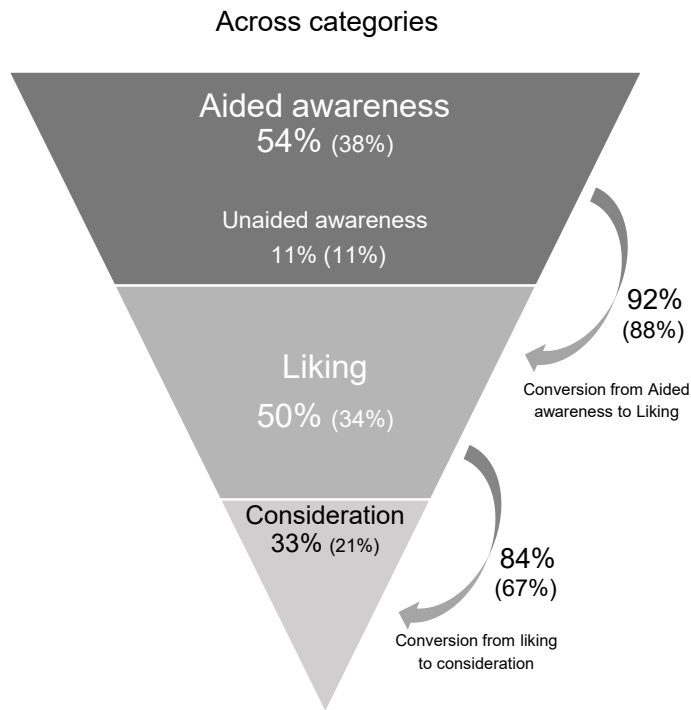


Numbers in brackets = Total population

Q4/Q8/Q12: Which of the following speaker/headphones/TV brands do you know or have you heard of?
 Q5/Q9/Q13: What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones/TV Which of the following brands would you consider?
 Sample size: Total: 334 – 2007 | Creative curators: 157 - 508

In Paris it is also the speaker category which has the strongest position but the conversion from liking to consideration is lower than average across markets

FUNNELS | PARIS | 2018 | CREATIVE CURATORS

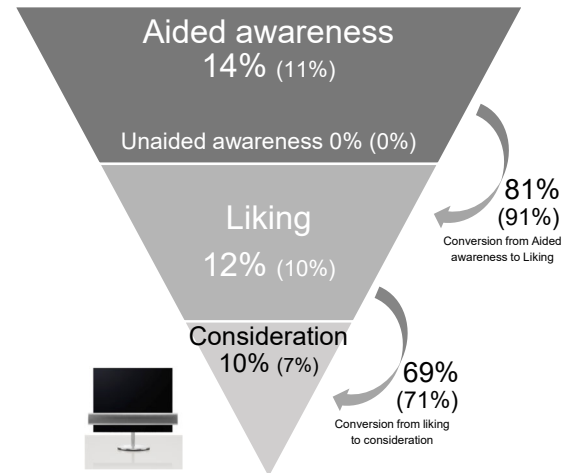
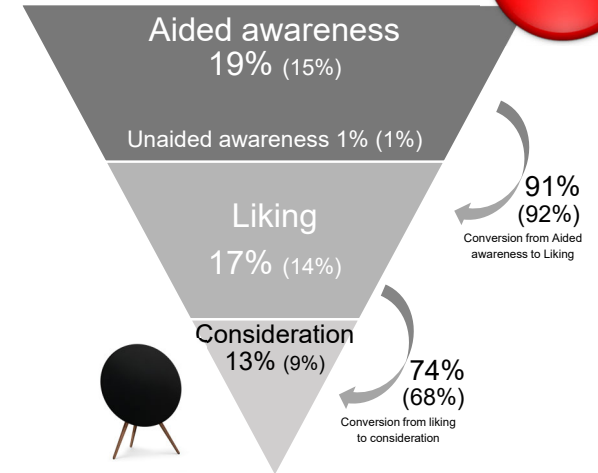
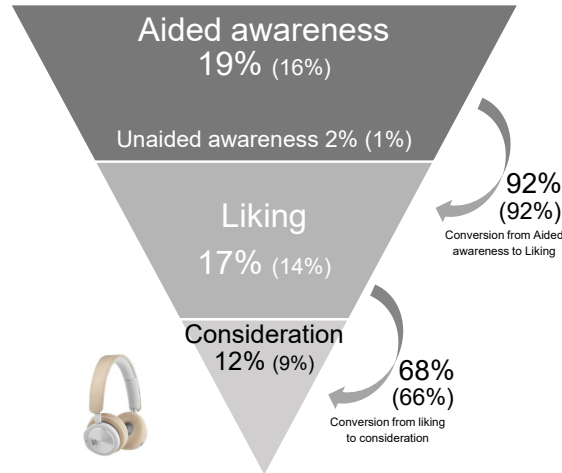
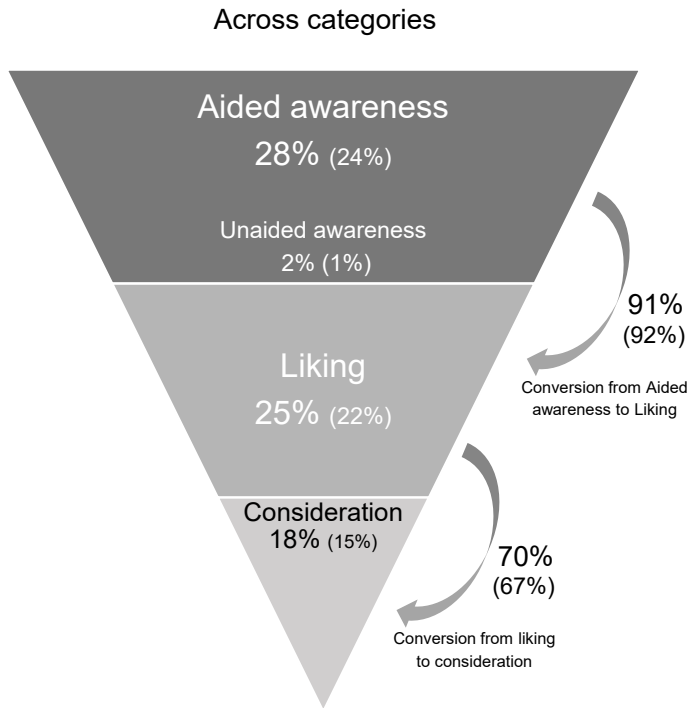


Numbers in brackets = Total population

Q4/Q8/Q12: Which of the following speaker/headphones/TV brands do you know or have you heard of?
 Q5/Q9/Q13: What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones/TV Which of the following brands would you consider?
 Sample size: Total: 61 – 2003 | Creative curators: 30- 539

In Shanghai the level of awareness is lower than average across markets but the conversion from awareness to liking is still on a very high level – meaning those who know B&O also likes the brand

FUNNELS | SHANGHAI | 2018 | CREATIVE CURATORS

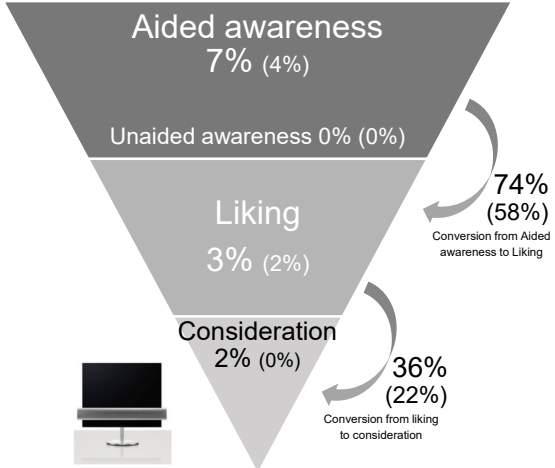
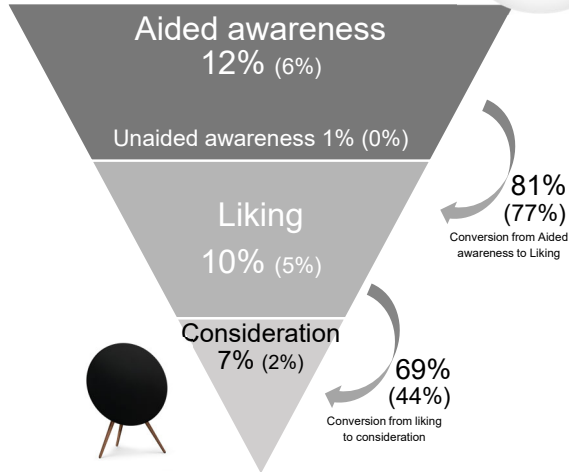
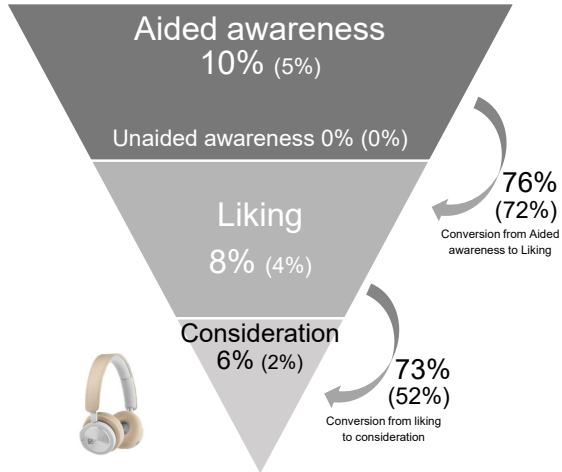
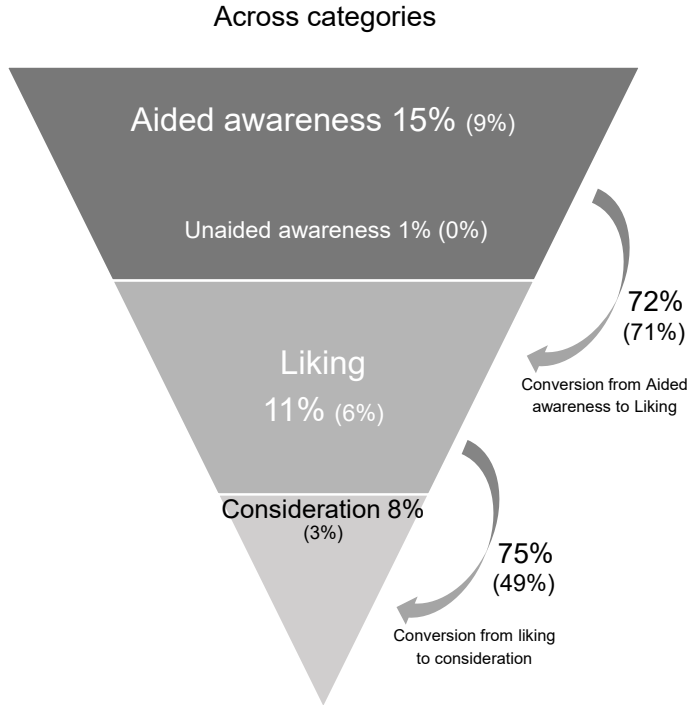


Numbers in brackets = Total population

Q4/Q8/Q12: Which of the following speaker/headphones/TV brands do you know or have you heard of?
 Q5/Q9/Q13: What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones/TV Which of the following brands would you consider?
 Sample size: Total: 268 – 2009 | Creative curators: 160 - 839

The low level of awareness in Tokyo has a large negative impact on the following levels in the funnels

FUNNELS | TOKYO | 2018 | CREATIVE CURATORS

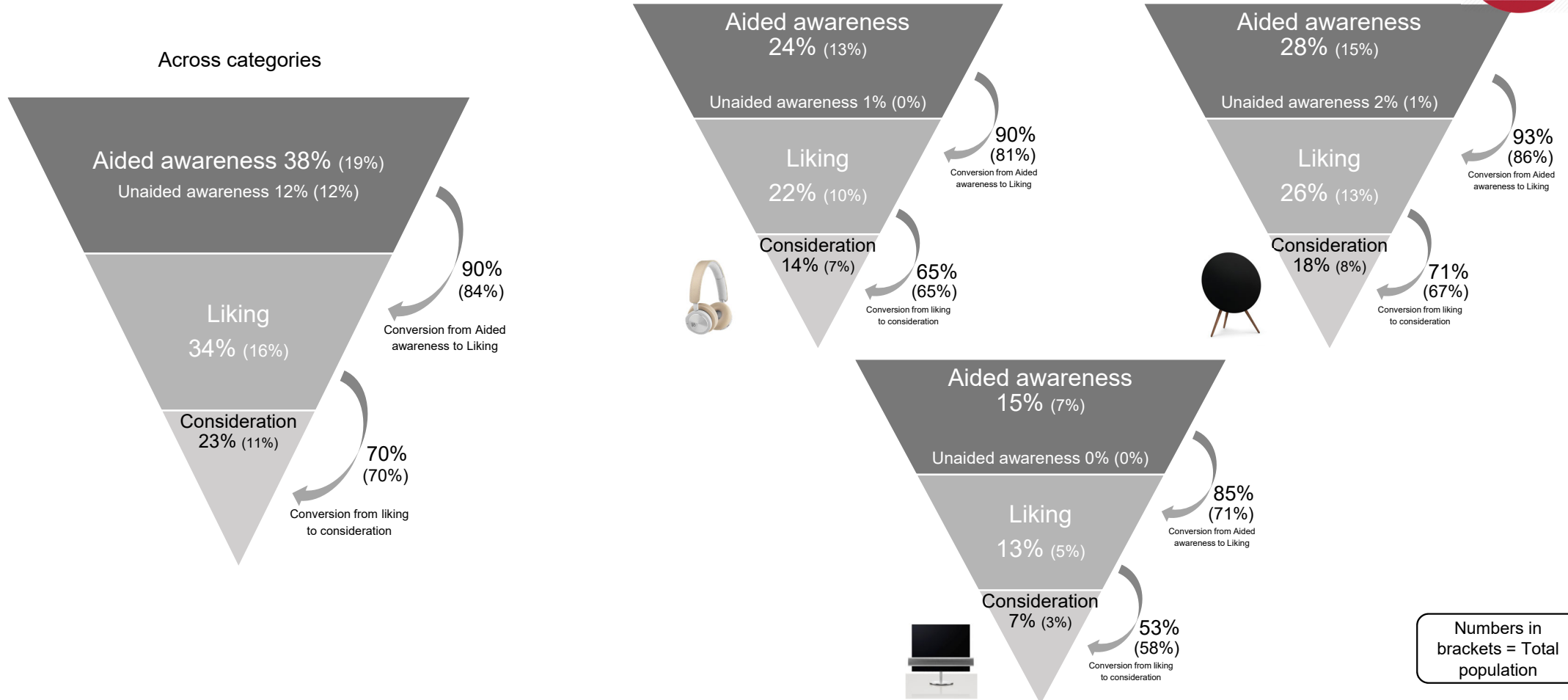


Numbers in brackets = Total population

Q4/Q8/Q12: Which of the following speaker/headphones/TV brands do you know or have you heard of?
 Q5/Q9/Q13: What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones//TV Which of the following brands would you consider?
 Sample size: Total: 129 – 2008 | Creative curators: 36 - 289

In New York the levels within the TV category is lower than average across all markets

FUNNELS | NEW YORK | 2018 | CREATIVE CURATORS



Numbers in brackets = Total population

Q4/Q8/Q12: Which of the following speaker/headphones/TV brands do you know or have you heard of?
 Q5/Q9/Q13: What is your attitude towards the following speaker/headphones/TV brands? / Q6/Q10/Q14: Imagine you had to buy new speakers/headphones//TV Which of the following brands would you consider?
 Sample size: Total: 66 – 2005 | Creative curators: 34 - 423